



Terms and Conditions

RATES

Rates are based on double occupancy and subject to 10% service charges and prevailing government taxes. Rates and government tax are subject to change without notice. Please note that a change in length and/or dates of stay may result in a rate change.

OCCUPANCY

Our suites and villas are designed for double occupancy with a maximum of 2 adults. Some of our suites and villas can accommodate extra persons. Please inquire with reservations for specifics of each room.

EXTRA PERSON SUPPLEMENT

Each additional person 10 years of age and older will be charged an additional fee of Php 3,900++ per person, per night and includes breakfast, welcome drinks and night cap cocktails.

GUARANTEED RESERVATIONS

To guarantee a reservation we require an advance deposit to reserve your desired dates of stay for your suite or villa. All deposits must be received 30 days prior to arrival or at the time the reservation is made. Failure to do so will result in the automatic cancellation of the reservation without notice. Deposits can be made either by credit card or by bank transfer only. All deposits are non-refundable in case of any cancellation. The amount of the deposit will be deducted from your final bill upon checkout.

For any of our special rates or promotions we require a full non-refundable payment at the time of booking.

DEPOSIT AMOUNTS

***Suite - Php 10,000 x Total Number Of Nights**

***Villa - Php 15,000 x Total Number Of Nights**

NON-GUARANTEED RESERVATIONS

Non-guaranteed reservations are reservations made that are not guaranteed with an advance deposit. abacá resort will hold these reservations 30 days prior to the scheduled arrival date; should another party shows an interest, we will attempt to notify you via e-mail. If we are unable to make contact, your non-guaranteed suite or villa will be automatically released without further notice.

CHECK-IN (2pm)

The remaining balance of your accommodation charges must be paid in full upon arrival by cash or the credit card. A credit card authorization or cash deposit is required at time of check-in for any incidental charges which you may incur during your stay. abacá will refund any over payments upon checkout.

CHECK-OUT (12pm)

Late check-out may be arranged at the resort and are strictly subject to availability. Additional half day or full day charges may apply.

PAYMENT METHOD

Credit Card - American Express, MasterCard, Visa, Diners Club and JCB

Cash - US Dollar or Philippine Peso

When paying a deposit by credit card

For security reasons, our bank requires us to obtain an authorized credit card payment form duly signed by the cardholder. Additionally, copies of the cardholder's ID and both sides of the credit card are required. Credit card deposits cannot be processed without these documents.

PEAK SEASON

For bookings during peak dates a 20% surcharge on the room rate will be applied:

2011		2012	
1 - 6 Jan	(New Year)	1 - 6 Jan	(New Year)
1 - 6 Feb	(Chinese New Year)	19 - 29 Jan	(Chinese New Year)
18 - 24 Apr	(Easter Holy Week)	3 - 10 Apr	(Easter Holy Week)
29 Apr - 5 May	(Japanese Golden Week)	26 Apr - 6 May	(Japanese Golden Week)
12 - 17 Aug	(Japanese Obon)	11 - 18 Aug	(Japanese Obon)
6 - 12 Sep	(Korean Chu Seuk)	6 - 12 Sep	(Korean Chu Seuk)
21 - 31 Dec	(Christmas)	21 - 31 Dec	(Christmas)

RIGHT OF REFUSAL

abacá resort reserves the right to refuse a guest entry and accommodation if the guest appears to be under the influence of alcohol or drugs or is behaving aggressively. Visitors (Non-Registered Persons) are not permitted in the resort.

SUPERVISION OF CHILDREN

A responsible adult guest must supervise children under the age of 16 at all times. Children must not be permitted to cause disturbance or cause damage to the property of the resort. Children are not allowed to use the swimming pool or the fitness facility without the direct uninterrupted supervision of a responsible adult.

SMOKING POLICY

Smoking is not permitted inside in any of the suites, villas, spa or the main dining area of the restaurant. There is a smoking penalty of USD250 per day if you choose to disregard this policy.

FOOD AND DRINK

Guests are not permitted to prepare meals or any hot food in the resort. Outside food delivery is not allowed.

VALUABLES

Guests must not keep money or valuables unattended in the resort at anytime. Management cannot be held responsible for any losses arising under these circumstances. Money and valuables may be deposited into your in-room safety deposit box or at our main office for safe keeping.

PRIVACY POLICY

At abacá resort (Cebu Dream Realized Inc.), the privacy and confidentiality of guest information is important. We are committed to maintaining the privacy and security of our guest's information. abacá resort will not disclose identifiable user information to any third party without consent.

Terms and Conditions are subject to change without notice. abacá resort reserves the right for final say in any disputes.

Should you require further information please contact +63.32.495.3461 or +63.32.236.0311 or e-mail to relax@abacaresort.com